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Attorney for Plaintiff,
HUNG VANNGO

**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA**

HUNG VANNGO,

Plaintiff,

v.

BEAUTY ADVISOR, LLC; and DOES
1 through 10 inclusive,

Defendant.

Case No. 3:21-cv-7035

**COMPLAINT FOR DAMAGES AND
INJUNCTIVE RELIEF FOR:**

(1) COPYRIGHT INFRINGEMENT

**(2) VIOLATION OF CAL. PENAL
CODE § 528.5**

**(3) VIOLATION OF CAL. CIV.
CODE 3344**

Plaintiff, Hung Vanngo alleges as follows:

JURISDICTION AND VENUE

1. This is a civil action seeking damages and injunction relief for copyright infringement under the Copyright Act of the United States, 17 U.S.C. § 101 *et seq.*, violation of California Penal Code § 528.5, and California Civil Code §3344.

2. This Court has subject matter jurisdiction over Plaintiff's claims for copyright infringement pursuant to 28 U.S.C. § 1331, 20 U.S.C. §1332, 28 U.S.C. §1367, and 28 U.S.C. § 1338(a).

3. This Court has personal jurisdiction over Defendant because Defendant conducts business and has a principal place of business in California, Defendant's

1 acts complained of herein occurred in the state of California, and Defendant caused
2 injury to Plaintiff within the state of California.

3 4. Venue in this judicial district is proper under 28 U.S.C. § 1391(c) and
4 1400(a) in that this is the judicial district in which a substantial part of the acts and
5 omissions giving rise to the claims occurred.

6 **PARTIES**

7 5. Plaintiff Hung Vanngo (“Vanngo”) is an individual residing in the state
8 of New York.

9 6. Defendant Beauty Advisor, LLC (“Beauty Advisor”) is a Delaware
10 limited liability company with a principal place of business at 380 Hamilton Ave,
11 #1001, Palo Alto, California, 94302, United States.

12 7. Plaintiff is unaware of the true names and capacities of the Defendants
13 sued herein as DOES 1 through 10, inclusive, and for that reason, sues such
14 Defendants under such fictitious names. Plaintiff is informed and believes and on that
15 basis alleges that such fictitiously named Defendants are responsible in some manner
16 for the occurrences herein alleged, and that Plaintiff’s damages as herein alleged
17 were proximately caused by the conduct of said Defendants. Plaintiff will seek to
18 amend the complaint when the names and capacities of such fictitiously named
19 Defendants are ascertained. As alleged herein, “Defendant” shall mean all named
20 Defendants and all fictitiously named Defendants.

21 **FACTUAL ALLEGATIONS**

22 8. Plaintiff Hung Vanngo is a make-up artist and photographer.

23 9. Vanngo has worked with numerous celebrities including Selena
24 Gomez, Jennifer Lawrence, Jennifer Lopez, Julianne Moore, Katy Perry, Gwyneth
25 Paltrow, Amy Adams, Kate Bosworth, Emily Ratajkowski, Gisele Bundchen and
26 Miranda Kerr.

27 10. The quality of his work has made him a go-to source for many of
28 fashion’s most prestigious designers and brands, including Marc Jacobs, Lancôme,

1 L'oréal, Estée Lauder, CoverGirl, Calvin Klein, Max Mara, Saks Fifth Avenue, and
2 Victorias Secrets.

3 11. As a result of his success, Vanngo has become a prominent and well
4 respected member of the fashion and makeup industry.

5 12. Vanngo is the exclusive rights holder to 15 photographs including three
6 photographs of model Emily Ratajkowski ("Ratajkowski Photographs"), two
7 photographs of singer Selena Gomez ("Gomez Photographs"), two photographs of
8 model Elsa Hosk ("Hosk Photographs"), one photograph of actress Annabelle Wallis
9 ("Wallis Photograph"), one photograph of model Jasmine Sanders ("Sanders
10 Photograph"), one Photograph of model Joan Smalls ("Smalls Photograph"), one
11 photograph of model Taylor Hill ("Hill Photograph"), one photograph of model
12 Jasmine Tookes ("Tookes Photograph"), one photograph of actress Sophie Turner
13 ("Turner Photograph") and one photograph of actress Kate Bosworth ("Bosworth
14 Photograph").

15 13. Collectively these will be referred to as the Photographs.

16 14. Attached hereto as Exhibit A is a true and correct copies of the
17 Photographs.

18 15. Vanngo has registered each of the Photographs with the United States
19 Copyright Office. Said registrations have been accepted and certificates of
20 registration for the Photographs have been duly issued.

21 16. Defendant Beauty Advisor operates a platform for the community,
22 where skilled experts share the results of their work and are ready to answer
23 questions.

24 17. Users of the Beauty Advisor platform can search for beauty ideas, find
25 professionals to connect and get advice, and purchase various beauty products.

26 18. Beauty Advisor operates its platform via the website
27 www.beautyadvisor.com as well as through the Beauty Advisor App available
28 through the Apple App store.

1 19. The Beauty Advisor platform allows users, beauty professionals, and
2 brands to create profiles and interact with one another.

3 20. Beauty Advisor relies on the presence of beauty professional
4 “influencers” to attract users to its platform.

5 21. An “influencer” is someone who has the power to affect the purchasing
6 decisions of others because of his or her authority, knowledge, position, or
7 relationship with his or her audience.

8 22. Beauty Advisor touts the ability of users to “connect and get advice
9 from beauty pros” and has a section of their website dedicated to help users “find
10 pros” to connect with and ask advice.

11 23. Every profile on the Beauty Advisor platform for a beauty professional
12 contains a banner with the words “PRO” in prominent red lettering next to the profile
13 picture.

14 24. On or about January 2021, Vanngo discovered a beauty professional
15 profile on the Beauty Advisor platform purporting to be of Vanngo.

16 25. The profile username was listed as @hungvanngo, featured a picture of
17 Vanngo, and contained the red “PRO” label.

18 26. The profile had over 1,000 followers, contained a description of
19 Vanngo’s professional accomplishments, and contained a section for users to solicit
20 “pro advice.”

21 27. The profile also contained a gallery of images which included the
22 Photographs.

23 28. Vanngo had never signed up for a profile on Beauty Advisor.

24 29. A true and correct screenshot of the profile on Beauty Advisor is
25 attached hereto as Exhibit B.

26 30. Vanngo also discovered an Instagram post from Beauty Advisor dated
27 November 2020 featuring the Sanders Photograph with the caption “Check out Hung
28 Vanngo on the BeautyAdvisor App for more.”

1 31. Attached hereto as Exhibit C is a true and correct screenshot of the
2 Instagram post.

3 32. Vango did not authorize Beauty Advisor to use his image or likeness
4 to promote the Beauty Advisor platform, nor did Vango authorize Beauty Advisor
5 to display any of the Photographs on its platform.

6 33. Vango is informed and believes that Beauty Advisor knowingly and
7 intentionally created the fake profile using Vango's image and likeness in order to
8 attract users to its platform.

9
10 **FIRST CAUSE OF ACTION**
 COPYRIGHT INFRINGEMENT
 17 U.S.C. § 101 *et seq.*

11 34. Plaintiff incorporates by reference all of the above paragraphs of this
12 Complaint as though fully stated herein.

13 35. Plaintiff did not consent to, authorize, permit, or allow in any manner
14 the said use of Plaintiff's unique and original Photographs on the Beauty Advisor
15 platform.

16 36. Plaintiff is informed and believes and thereon alleges that the
17 Defendant willfully infringed upon Plaintiff's copyrighted Photographs in violation
18 of Title 17 of the U.S. Code, in that it used, published, communicated, benefited
19 through, posted, publicized, and otherwise held out to the public for commercial
20 benefit, the original and unique Photographs of the Plaintiff without Plaintiff's
21 consent or authority, and acquired monetary gain and market benefit as a result.

22 37. Specifically, Defendant copied and then publically displayed the
23 Photographs on the Beauty Advisor Platform.

24 38. Plaintiff is informed and believes that Defendant has the right and
25 ability to supervise and control the content of the Beauty Advisor platform.

26 39. Plaintiff is informed and believes that Defendant receives a financial
27 benefit from content posted to the Beauty Advisor platform.

28 40. Plaintiff is informed and believes that the content on the Beauty

1 Advisor platform acts as a draw for users of the Internet to visit the Beauty Advisor
2 platform in order for Defendant to increase its revenues.

3 41. As a result of Defendant's violations of Title 17 of the U.S. Code,
4 Plaintiff is entitled to any actual damages pursuant to 17 U.S.C. §504(b), or statutory
5 damages in an amount up to \$150,000 if willful or up to \$30,000 if unintentional
6 pursuant to 17 U.S.C. § 504(c).

7 42. Plaintiff is also entitled to injunctive relief to prevent or restrain
8 infringement of his copyright pursuant to 17 U.S.C. § 502 and an award of attorneys'
9 fees and costs pursuant to 17 U.S.C. § 505.

10 **SECOND CAUSE OF ACTION**
11 **FALSE IMPERSONATION ON INTERNET WEBSITE**
12 **Cal. Penal Code § 528.5**

13 43. Plaintiff incorporates by reference all of the above paragraphs of this
14 Complaint as though fully stated herein.

15 44. Cal. Penal Code § 528.5(a) provides, in pertinent part, that "any person
16 who knowingly and without consent credibly impersonates another actual person
17 through or on an Internet Web site or by other electronic means for purposes of
18 harming, intimidating, threatening, or defrauding another person" has committed the
19 misdemeanor offense of false impersonation.

20 45. Cal. Penal Code § 528.5(e) provides, in pertinent part: "In addition to
21 any other civil remedy available, a person who suffers damage or loss by reason of a
22 violation of subdivision (a) may bring a civil action against the violator for
23 compensatory damages and injunctive relief or other equitable relief"

24 46. Vango is a "person" within the meaning of Cal. Penal Code § 528.5.

25 47. Defendant has knowingly, and without consent, credibly impersonated
26 Vango, on the Beauty Advisor Platform.

27 48. Defendant's purpose in creating fake Vango profile on the Beauty
28 Advisor platform was to harm, intimidate, threaten, or defraud Vango and users of
the Beauty Advisor Platform.

1 deliberate use of his name, photograph, and likeness.

2 55. Defendant engaged in outrageous conduct, carried on with willful and
3 conscious disregard of the rights of Plaintiff. Plaintiff is entitled to compensatory and
4 punitive damages. Plaintiff is entitled to attorney fees and costs.

5 **PRAYER FOR RELIEF**

6 **WHEREFORE**, Plaintiff prays for judgment against Defendant as follows:

7 • For an award of actual damages and disgorgement of all of Defendant's
8 profits attributable to the infringement as provided by 17 U.S.C. § 504 in an amount
9 to be proven or, in the alternative, at Plaintiff's election, an award for statutory
10 damages against Defendant in an amount up to \$150,000 for each infringement
11 pursuant to 17 U.S.C. § 504(c), whichever is larger;

12 • For compensatory damages in an amount equal to or greater of seven
13 hundred fifty dollars (\$750) for each unauthorized use Plaintiff's names or
14 photographs, or actual damages suffered by Plaintiff pursuant to California Civil
15 Code § 3344;

16 • For compensatory damages and injunctive relief, along with "any other
17 civil remedy available," including but not limited to an award of costs, reasonable
18 attorneys' fees, and punitive damages pursuant to Cal. Penal Code § 528.5;

19 • For an injunction preventing Defendant from further infringement of all
20 copyrighted works of the Plaintiff pursuant to 17 U.S.C. § 502;

21 • For an injunction preventing Defendant from further unauthorized use
22 of the image, name or likeness of Plaintiff;

23 • For costs of litigation and reasonable attorney's fees against Defendant
24 pursuant to 17 U.S.C. § 505 and Cal. Civ. Code §3344;

25 • For punitive damages;

26 • For an award of pre- and post-judgment interest; and,

27 • For any other relief the Court deems just and proper.

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1 Dated: September 10, 2021

Respectfully submitted,

2 /s/ Mathew K. Higbee
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DEMAND FOR JURY TRIAL

Plaintiff, Hung Vanngo, hereby demands a trial by jury in the above matter.

Dated: September 10, 2021

Respectfully submitted,

/s/ Mathew K. Higbee
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